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Attorneys for Plaintiff
ALIGN TECHNOLOGY, INC.

UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA
SAN FRANCISCO DIVISION

ALIGN TECHNOLOGY, INC.,)	CASE NO. 3:18-CV-06663-TSH
)	
Plaintiff,)	DECLARATION OF SUSAN DAMRON IN
)	SUPPORT OF PLAINTIFF'S MOTION FOR
v.)	PRELIMINARY INJUNCTION
)	
STRAUSS DIAMOND INSTRUMENTS, INC.,)	
)	
Defendant.)	

1 I, Susan Damron, declare as follows:

2 1. I am a Clinical Trainer for Align Technology, Inc. ("Align"). I have personal knowledge of
3 the statements below, and if called upon in Court to testify would testify as follows.

4 2. In my role as a Clinical Trainer, I educate and offer continued support to Dental Offices
5 using the iTero intraoral scanner(s) and the use of its patient educational tools..

6 3. In my role as a Clinical Trainer, I have observed a few dentists use a Strauss Diamond
7 MagicSleeve with Align's iTero Element intraoral scanner system. These dentists experienced
8 difficulty while scanning due to moisture accumulating under the lens. This affects the dentist's ability
9 to scan and the quality of any resulting images.

10 4. In November 2018, I learned that an Align dental customer was trying to use a Strauss
11 Diamond MagicSleeve with Align's iTero Element intraoral scanner system and was experiencing
12 difficulty scanning. The dentist's office called Align's customer support line and complained that the
13 iTero scanner wand was scanning slowly and not taking in information. Customer support was able to
14 remotely access the scanner and observed that the MagicSleeves had permanently scratched the lens of
15 the iTero scanner wand. As a result, the dentist had to completely replace the scanner wand at a cost of
16 \$8,786.00.

17 5. I understand that this dentist purchased the MagicSleeves at a convention in Las Vegas,
18 Nevada, and believed them to be Align-supported products.

19 I declare under penalty of perjury under the laws of the United States of America that the
20 foregoing statements are true and correct.

21 Executed this 24th day of January 2019, in San Jose, California.

22
23 /s/ Susan Damron
24 Susan Damron
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